Coding scheme:

Broad Coding Scheme

1 – action

2 – epistemic state (includes action)

3 – other: agent

4 – other: circumstances

Detailed coding scheme:

1\_1 undoing action

1\_2 use of alternative item

2\_1 just received e-mail

2\_2 change of epistemic state by reading

2\_3 change of epistemic state by fixed e-mail (put together with 2\_1)

2\_4 change of epistemic state by agent’s additional/prior action

2\_5 change of epistemic state by someone else

2\_6 character

3\_1 additional simultaneous actions by agent that prevent the problem (not including undoing the action)

3\_2 prior action that prevents

3\_2 character of agent

4\_1 modification/different behaviour of agent/object acted on, receiver

4\_2 changes in actions by someone else (prior to the outcome) to prevent the problem

4\_3 modifications in item used

4\_4 changes in epistemic change of someone else